

The logo features a stylized 'C' icon on the left, composed of a white outer ring and a light blue inner shape. To the right of the icon, the text 'MY COUNTY' is written in white, uppercase, sans-serif font on the top line, and 'CONNECT' is written in light blue, uppercase, sans-serif font on the bottom line. The entire logo is set against a dark blue rectangular background.

**MY COUNTY  
CONNECT**

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# Welcome

## E-TAX BILLING Go Paperless



Welcome to the E-Tax Bill Enrollment process!  
Click here to begin

The San Joaquin County Treasurer-Tax Collector offers an ebilling service for annual secured property taxes. You will be able to receive your property tax bill and payment reminders by email.

Once you subscribe, you will automatically receive an email with a PDF copy of your property tax bill, receive reminder notifications of tax delinquent dates, and have the ability to login and download a copy of your bill at any time. We will continue to send paper bills to taxpayers who sign up for the service. In a future update, we will also introduce paperless billing.

At this time, this service is only available for annual secured property tax bills. In future updates we will be expanding the service to include supplemental and unsecured bills. For information on future updates, [sign up for email notifications](#) or check our website.

Failure to receive an email reminder does not relieve liability to pay or excuse any penalties incurred.

For more information, read e-Bill frequently asked questions below.

If your question is not answered in the FAQ please email us at [\[redacted\]](#)


Also on this page is a list of Frequently Asked Questions for all your E-Tax Bill needs.





## Setting Up Your Account: Logging In (Step #1)

**MY COUNTY CONNECT**

**Login**

 Continue with Google

 Continue with Microsoft

 Continue with Amazon

By clicking Continue with Amazon, Google or Microsoft, you agree to our [Terms of Service](#) and [Privacy Policy](#)

**New Users**  
Start by logging in using an existing Google, Microsoft or Amazon account.



## Setting up Your Account: Entering Personal Details (Step #2)



After entering your password, input the First/Last Name & Display Name for your account.

### Personal Details

Please check your personal data, they will be used in our system for further processing and will not be able to be changed.

First Name

John

Last Name

Conor

Display Name

John Conor

Contact Email

example@email.com

We using an email provided by external provider.

Accept and Continue



## Getting Started: Adding a Property (Step #1)

Associated Properties ⊕ Add

Dashboard

You will be taken to an empty Dashboard, where there are 2 ways to add a new property:

1. **Add** button in the top left corner
2. **Add Property** in the middle of the page

Hit "Add Property" button to add one.

⊕ Add Property

MY COUNTY CONNECT

## Getting Started: Entering E-Bill Code (Step #2)

**Add Property to your Account** ×

Contact Email \*

Add multiple emails by comma separator.

Ebill Code \*

Your roll number is 8-digits and can be found on your tax bill.

The **Contact Email** field will be pre-filled.

Next, enter the 8-digit **Ebill Code** which can be found on your Tax Bill.



### Getting Started: Verifying the Property (Step #3)

Add Property to your Account ×

|                   |  |
|-------------------|--|
| E-Bill Code       | <b>12345678</b>                              |
| Assessment number | <b>004320010000</b>                          |
| Fee Parcel        | <b>004320010000</b>                          |
| Property Address  | <b>15724 Main Street; Anytown, USA 12345</b> |
| Associated Email  | <b>example@email.com</b>                     |

[← Back](#) [Send Enrollment Email](#)

If the Ebill code is valid, a pop-up with the property information will appear.


Click on **Send Enrollment Email** to add the property to the Dashboard; this sends a verification email to the associated email address.





## Getting Started: Email Verification (Step #4)

Add Property to your Account ✕



**Enrollment verification email sent.**


Please check the email (example@email.com) for a verification link and further instructions.


Close

You will see a confirmation of the email being sent. Please ensure you check your inbox for the verification message.


## Setting Up Your Dashboard: Confirming and Verifying Your Email (Step #1)

Confirm Email Inbox x ⌵ 🖨 🔗

 **My County Connect** <mcc@mptsweb.com>  
to me ▾ Fri, Sep 20, 9:54 AM (4 days ago) ☆ 😊 ↶ ⋮



FROM:  
**County Tax Collector**





In your inbox, look for an email from My County Connect (mcc@cptsweb.com), that will allow you to verify your email.

Once complete, you'll be redirected back to the County Connect Web application

**Please Confirm Your Email for Paperless Billing**



Setting Up Your Dashboard: Property Status- Enrolled (Step #2)

|   |  |   |
|---|--|---|
| 004-094-007-000   |  | <b>Enrolled</b>   |
| <b>Property Address:</b><br>15724 Main Street; Anytown, USA 12345                 | <b>Fee Parcel:</b><br>004-094-007-000  |   |
| <b>Email Address:</b><br>example@email.com  |  |  |
|  | <div data-bbox="951 680 1554 938"><p>Back in the Dashboard,<br/>the status for the property<br/>will show <b>Enrolled</b>.</p></div> | <a href="#">View Details</a>  |











## Setting Up Your Dashboard: Status Definitions and Follow-up Actions (Step #3)

### Status Definitions:

- **Pending Verification** – the email address still needs to be verified (**action required**).
- **Reminder Sent** – a second email has been sent asking you to verify the email (**action required**).
- **Verification Expired** – the allotted time to verify the email has passed (**action required**).
- **Enrolled** – successfully enrolled to receive email updates (**no action required**).
- **Cancelled** – the email address has been un-enrolled (**no action required**).



# Managing Your Dashboard: View Details (Step #1)

|  |   |
|--|---|
| <b>004-302-003-000</b> Verification Expired<br>Property Address: 721 PALMER PL ATWATER CA 95301-4585<br>Fee Parcel: 004-302-003-000<br>Email Address: megabyteqatest@gmail.com<br> <a href="#">View Details</a>         | <b>007-091-026-000</b> Verification Expired<br>Property Address: 241 E ALEXANDER AVE MERCED CA 95340-2206<br>Fee Parcel: 007-091-026-000<br>Email Address: megabyteqatest@gmail.com<br> <a href="#">View Details</a>     |
| <b>004-073-012-000</b> Verification Expired<br>Property Address: 543 E HOLLY AVE ATWATER CA 95301-4227<br>Fee Parcel: 004-073-012-000<br>Email Address: otaranova@megabytesystems.com<br> <a href="#">View Details</a>  | <b>004-073-013-000</b> Verification Expired<br>Property Address: 3066 MERCEDES AVE ATWATER CA 95301-4227<br>Fee Parcel: 004-073-013-000<br>Email Address: otaranova@megabytesystems.com<br> <a href="#">View Details</a> |
| <b>004-081-008-000</b> Verification Expired<br>Property Address: 1615 BULLER ST ATWATER CA 95301-4212<br>Fee Parcel: 004-081-008-000<br>Email Address: otaranova@megabytesystems.com<br> <a href="#">View Details</a> | <b>004-302-028-000</b> Cancelled<br>Property Address: PO BOX 34 ATWATER CA 95301-0034<br>Fee Parcel: 004-302-028-000<br>Email Address: megabyteqatest@gmail.com<br> <a href="#">View Details</a>                       |
| <b>004-082-017-000</b> Cancelled<br>Property Address: 233 OSBORN TER ATWATER CA 95301-4253<br>Fee Parcel: 004-082-017-000<br>Email Address: megabyteqatest@gmail.com<br> <a href="#">View Details</a>                 | <b>004-094-003-000</b> Cancelled<br>Property Address: 5175 SHAW AVE WINTON CA 95388-9737<br>Fee Parcel: 004-094-003-000<br>Email Address: megabyteqatest@gmail.com<br> <a href="#">View Details</a>                    |

Click 'View Details' to see more information on the property's tax bill



## Managing Your Dashboard: Tax Bill and Pay Now Button (Step #2)

|             |                          |           |                              |                               |
|-------------|--------------------------|-----------|------------------------------|-------------------------------|
| ASSESSMENT: | 007-271-006-000          | ROLL CAT: | CS - Current Secured [A,B,S] | <a href="#">VIEW TAX BILL</a> |
| FEEPARCEL:  | 007-271-006-000          | YEAR:     | 2023                         |                               |
| EMAIL:      | megabyteqatest@gmail.com | SITUS:    | 767 NORTHWOOD DR MERCED CA   |                               |

| 1st Installment |                        | 2nd Installment |                       |
|-----------------|------------------------|-----------------|-----------------------|
| Paid Status     | PAID                   | Paid Status     | LATE                  |
| Paid Date       | 12/10/2023 10:21:11 AM | Paid Date       | 4/10/2024 12:00:00 PM |
| Total Due       | \$486.61               | Total Due       | \$610.27              |
| Total Paid      | \$486.61               | Total Paid      | \$0.00                |
| Balance         | \$0.00                 | Balance         | \$610.27              |

Shows payment details and paid status and other E-bill information for the property.

Click 'View Tax Bill' to view a PDF version of the Tax Bill




  

| Totals - 1st and 2nd Installments |            |
|-----------------------------------|------------|
| Total Due                         | \$1,096.88 |
| Total Paid                        | \$486.61   |
| Total Balance                     | \$610.27   |

A 'Pay Now' button will show for a late or payment due.


[Pay Now](#)

## Email Notifications: Adding Additional Email Addresses (Step #1)

|   |   |   |
|---|---|---|
| 004-094-007-000   |   | Enrolled  |
| Property Address:<br>15724 Main Street; Anytown, USA 12345                        | Fee Parcel:<br>004-094-007-000  |   |
| Email Address:<br>example@email.com   |   |  |
|  |  | <a href="#">View Details</a>  |

Click here to enter multiple email addresses, separated by commas, to receive notifications for the property.

## Email Notifications: Unenrolling a Property (Step #2)

|   |                              |
|---|------------------------------|
| 004-094-007-000   | Enrolled                     |
| Property Address:<br>15724 Main Street; Anytown, USA 12345                        |                              |
| Email Address:<br>example@email.com   |                              |
|  | <a href="#">View Details</a> |

To stop receiving emails about a property, click the **Edit** icon.

Add Property to your Account ×

Contact Email \*

example@email.com

Add multiple emails by comma separator.



**Un-Enroll**

You will see a window displaying the Contact Email that is on file.

Here, click **Un-Enroll**.



## Email Notifications: Cancellation Notice (Step #2)

|   |                                |   |
|---|--------------------------------|---|
| 004-094-007-000   |                                | <b>Cancelled</b>  |
| Property Address:<br>15724 Main Street; Anytown, USA 12345                        | Fee Parcel:<br>004-094-007-000 |   |
| Email Address:<br>example@email.com   |                                |  |
|  |                                | <a href="#">View Details</a>  |

The property will remain in your dashboard with a status of **'Cancelled'**.

### Email Notifications: Removing a Property (Step #3)

Removing associated property ✕

Please accept that you really want to remove this property.  
You can add it again using build in feature "Add Property"

Back in the dashboard, clicking **Delete** will remove the property from your account completely.